Elective Course 4: Demand Forecasting and Inventory Management

| Course Type: | PS: Program Specialisation | Course Credits: | 2 |
|--------------|----------------------------|------------------|----------|
| Course Code: | O4PE537 | Course Duration: | 30 Hours |

Course Objective:

- To familiarize students with concepts, methods, and techniques of demand forecasting.
- To equip students with practical skills for managing and optimizing inventory levels effectively.
- To develop analytical capabilities for evaluating forecasting accuracy, inventory costs, and service levels.
- To foster understanding of technology-driven inventory management systems and forecasting tools.
- To cultivate strategic insights into contemporary challenges and innovations in demand and inventory management.

Course Outcomes:

- CO1: Remember the importance of demand forecasting in businesses
- CO2: Understand key concepts and techniques of demand forecasting
- CO3: Apply forecasting models to real-world business scenarios
- CO4: Analyze different inventory management techniques and models
- CO5: Evaluate the impact of demand forecasting on supply chain efficiency
- CO6: Develop and implement inventory management strategies to optimize stock levels, minimize costs, and prevent stockouts or overstocking

| Unit/ | Content | CO | Hours |
|--------|--|------------------|----------|
| Module | | Mapping | Assigned |
| 1 | Introduction to Demand Forecasting: Concept & Importance of Demand Forecasting, Qualitative vs. Quantitative Forecasting, Factors affecting forecasting accuracy Case studies on demand planning | CO1, CO4, CO5 | 3 |

| 2 | Forecasting Techniques, Time Series Analysis, Moving Averages, weighted Averages, Exponential Smoothing Regression Analysis & ARIMA Models | CO1, CO2 | 3 |
|---|---|-----------------------|---|
| 3 | Measurement of Forecasting Accuracy with different parameters like MAD, MSE, MAPE and Tracking signal Inventory Management Basics, Types of Inventory, Functions & Costs of Inventory, Just-in-Time (JIT) and Lean Inventory Practices | CO1, CO2, CO3 | 3 |
| 4 | Inventory Control Techniques, ABC, VED, FSN, and HML Analysis, Numerical on ABC analysis, Safety Stock & Service Level Determination Continuous vs. Periodic Review Systems | CO1, CO2, CO3, CO4 | 3 |
| 5 | Fixed order interval system, Inventory problem formulation and solution under constraints, Numerical problems. Dynamic Inventory Problems under Certainty: Fixed Order Size System (EOQ and its variants) | CO1, CO3, CO4 | 3 |
| 6 | Economic Production Quantity (EPQ) Dynamic Inventory Problems under Risk: Types of inventory control systems with known stock-out costs and service levels | CO2, CO3, CO4 | 3 |
| 7 | Approximate and exact methods for safety stock determination, Numerical problems | CO3, CO4, CO6 | 3 |

| | Probabilistic models and safety stock Numerical on the same | | |
|----|---|------------------|---|
| 8 | Demand-Supply Coordination & Technology Demand-Supply Matching Strategies Role of ERP and Supply Chain Analytics | CO2, CO4, CO5 | 3 |
| 9 | Technology Adoption: IoT, Blockchain, AI in Inventory & Forecasting Industry Applications, Inventory Strategies in Retail, Manufacturing, and E- commerce | CO4, CO5 | 3 |
| 10 | Demand Forecasting Failures & Lessons Learned; Sustainability in Inventory Management, Case study on sustainable practices | CO5, CO6 | 3 |

Textbooks:

- 1. Operations management by B. Mahadevan
- 2. Production and Operations Management Norman Gaither

Reference Books:

- 1. Tersine, R J, Principles of Inventory and Materials Management, PTR Prentice Hall.
- 2. Modern Production Management William Smith McGrawHill
- 3. Starr, M K and Miller, D W, Inventory Control: Theory and Practice, Prentice Hall.
- 4. Silver, E A, Pyke, D F and Peterson, R, Inventory Management and Production Planning and Scheduling, John Wiley.